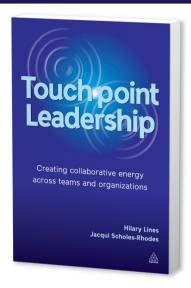
A new *collaborative* approach to leadership, team coaching and organizational development



The early 21st century has witnessed an erosion of trust in business leaders - in their capacity to deliver sustained growth and in the integrity which underpins their decisions.

In responding to these challenges, **Touchpoint Leadership** puts forward a new leadership paradigm, asserting that relationships are the primary asset of a business. Drawing on a diverse array of case stories from their coaching work, the authors demonstrate how successful leaders apply touchpoint principles to building critical business relationships – between individuals, teams and business entities - with significant results.

They provide a developmental framework through which individual leaders and their teams can scrutinise their own leadership, inject it with new life and meaning and release the energy and creativity necessary for collective learning and growth.



TOUCHPOINT LEADERSHIP

Creating collaborative energy across teams and organizations

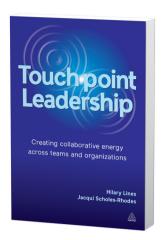
By Hilary Lines & Jacqui Scholes-Rhodes

Dr Jacqui Scholes-Rhodes is a commercial practitioner with over twenty five years' experience of working as a consultant and coach in large corporate environments where she has led and facilitated large-scale transformation across sectors.

Dr Hilary Lines has over twenty five years experience of working with senior leaders as an executive and team coach, as a facilitator and trusted advisor in organizational change and as an innovator in leadership development across the globe.

February 2013, £29.99 Paperback, 240 pages PB ISBN 978 0 7494 6578 0





CONTENTS

PART 1: THE CASE FOR TOUCHPOINT LEADERSHIP - The leadership challenge and the paradoxes – Seeing leadership through a new lens – The three domains of Touchpoint Leadership

PART 2: PRIMING THE TOUCHPOINT TO BECOME RELATIONAL – Being fully present at the touchpoint – Personal growth through interaction at the touchpoint – Developing a relational perspective

PART 3: PIVOTAL RELATIONSHIPS – Connecting and reinforcing difference – Igniting connective energy at the touchpoint – Holding the relational space

PART 4: TRANSFORMING PARTNERSHIP THROUGH THE TOUCHPOINT – The professional partnership 'brand in action' - Building a coherent client relationship through connecting internal touchpoints

PART 5: BUILDING AND SUSTAINING THE COLLABORATIVE ENTERPRISE –Building connective leadership – vertically and horizontally – Catalysing connective learning – Trusting to act responsibly and freely

PART 6: DEVELOPING TOUCHPOINT MASTERY – - A framework for learning – The Touchpoint Leadership developmental framework

PRE-ORDER YOUR COPY TODAY

Call our credit card hotline on +44 (o) 1206 25 5678 quoting reference TPL13

Email: sales@tbs-ltd.co.uk quoting reference TPL13

Or return the form below to **Thomas Pink**, **Kogan Page Ltd**, **FREEPOST**, **120 Pentonville Road**, **London N1 9JN**

Please send me:

Title		QLy	FIICE
Touchpoint Leadership 978 o 7494 6578 o			£29.99
Post and packing as follows: UK: POST FREE, EU and Rest of World: £3.50 per book			
		TOTAL	
I enclose a cheque for £ (made payable to TBS Ltd) Please charge to (please circle):			
Card No	Expiry date Se	ecurity code	
Mr/Ms Initial	Surname		
Job title	Company		
Address			
	Postcode		
Telephone	Email		
Signed	Date		

Please note remittance or credit card details are essential except for account customers. All orders must be signed and dated and are subject to acceptance by the publisher. Prices are subject to change without notice. Please allow 28 days for delivery. Orders for books not yet published or temporarily out of stock will be recorded and supplied as soon as they are available. We like to keep you informed about new books and services from Kogan Page by post. If you don't want to be informed of book relevant to you, please tick the box. Developed where the content is available to companies whose products or services we feel may be of interest. If you do not wish to receive such mailings, please indicate by ticking the box.

